# Aledade 2025 Tennessee & Virginia CHC Summit

Thursday, June 5 - Friday, June 6

Hotel Madison Shenandoah Valley Conference Center 710 S. Main Street Harrisonburg, VA 22801



# Session Tracks



### CHC Summit Agenda: All Audiences Sessions Shenandoah B & C









Conference Kickoff: Welcome and Doing More Good Panel Presentation The CHC Exchange and Awards: Connect. Learn. Grow. eClinicals Works AI Updates: Exploring Technology to Advance the Mission of CHCs and Value-Based Care

Closing Awards and Prize Drawings!



### CHC Summit Agenda: Administrative Track Sessions Hart School 260











Special Interest Lunch & Learn Evolving Primary Care: The Impact of the CMS PC Flex Model Meet Your Aledade Match: Unlocking Health Center Support

Policy Priorities for CHCs: Shaping the Future of Value-Based Care Let's Talk Revenue: An Open Discussion on What Works and New Opportunities The Business of Better Care: CHC Innovations that Pay Off

### **Administrative Track**



### CHC Summit Agenda: Clinical Track Sessions Hart School 255







Special Interest Session The Aledade EHR Overlay: Innovative Technology to Move Us to the Next Level of Value-Based Care Success Care Gap-a-Thon: A Collaborative Workshop for Closing Key Opportunities Enhancing Affordability in CHCs: Strategies for Annual Wellness Visits and Transitional Care Management Health Equity in Action: Best Practices for Clinical Documentation

4



Navigating Medication Adherence Patient Barriers and Practice Workflows to Improve Outcomes

### **Clinical Track**



# Daily Agenda



#### CHC Summit Schedule Thursday, June 5th, 2025



#### CHC Summit Schedule Thursday, June 5th, 2025

Thursday, 2:15 p.m. -3:30 p.m.

Meet Your Aledade Match: Unlocking Health Center Support Thursday, 2:15 p.m. -3:30 p.m.

Care Gap-a-Thon: A Collaborative Workshop for Closing Key Opportunities Thursday, 3:45 p.m. -5:30 p.m.

The CHC Exchange and Awards: Connect. Learn. Grow. Thursday, 5:30 p.m. -8 p.m.

Reception, Prize Drawing and Karaoke!

Aledade | 8

Administrative Track

**Clinical Track** 



#### CHC Summit Schedule Friday, June 6th, 2025

Friday, 8 a.m. - 9 a.m.

eClinical Works AI Updates: Exploring Technology to Advance the Mission of CHCs and Value-Based Care Friday, 9:15 a.m. -10:30 a.m. Policy Priorities for CHCs: Shaping the Future of Value-Based Care

Friday, 9:15 a.m. -10:30 a.m.

Enhancing Affordability in CHCs: Strategies for Annual Wellness Visits and Transitional Care Management Friday, 10:45 a.m. -12 p.m.

Let's Talk Revenue: An Open Discussion on What Works and New Opportunities Friday, 10:45 a.m. -12 p.m.

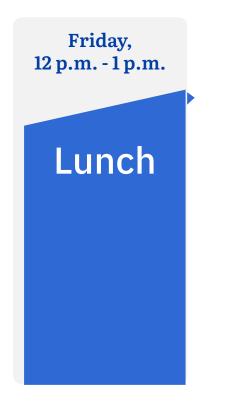
Health Equity in Action: Best Practices for Clinical Documentation

Aledade | 9

Administrative Track

**Clinical Track** 

CHC Summit Schedule Friday, June 6th, 2025



Friday, 1 p.m. - 2:15 p.m.

The Business of Better Care: CHC Innovations That Pay Off Friday, 1 p.m. - 2:15 p.m.

Navigating Medication Adherence Patient Barriers and Workflows to Improve Outcomes Friday, 2:30 p.m. -3 p.m.

Closing Awards and Prize Drawings!

Aledade | 10

Administrative Track

**Clinical Track** 



# Session Descriptions



Thursday, June 5 11:00-12:00

# Lunch & Learn Evolving Primary Care: The Impact of the CMS PC Flex Model

#### **Speakers:**

- Casey Korba, senior policy director, Aledade
- Nickol Todd, vice president provider of network operations, Aledade
- Jaclyn Mungo, senior director of program operations, Aledade
- Jordan Hall, CEO/principal consultant, SentryMed Consulting

#### Administrative Track

This session is an opportunity to learn about the PC Flex Program, including how Aledade's model for PC Flex is structured, using the QuickCap portal and additional complementary services that will be available to PC Flex participants.

This session is intended for those participating in PC Flex this year.



### Thursday, June 5 11:00-12:30

Special Interest Session The Aledade EHR Overlay: Innovative Technology to Move Us to the Next Level of Value-Based Care Success

#### **Speakers:**

• Drew Guerra, vice president of strategic initiatives, Aledade

#### **Clinical Track**

Our EHR overlay team will share the evidence of impact of EHR overlay on VBC success as well as the future direction of Aledade EHR overlay technology. We will share an overview of the Virginia CHCspecific EHR overlay experience to date, including implementation, workflows and ultimately, change in Core4 performance.

There will be time for open discussion to better understand common struggles, best practices and identify areas for workflow improvement.



### Thursday, June 5 1:00-2:00

## Conference Kickoff: Welcome and Doing More Good Panel Presentation

#### **Speakers:**

- Kevin Van Dyke, market president of Tennessee and Virginia, Aledade
- Dr. Annette DuBard, vice president and chief medical officer, Aledade
- Tamara Thomas, vice president of equity and inclusion, Aledade
- Peggy Evans, vice president of CHC performance, Aledade

#### **All Audiences**

Kickstart your Summit experience with an engaging and dynamic Welcome Session!

Join Aledade leadership for an insightful conversation on how Aledade programs are making a real impact for both patients and community health centers (CHCs).

Discover how Aledade designs innovative initiatives that promote health equity and learn how your CHC and patients can thrive from our programs' transformative benefits.



Thursday, June 5 2:15-3:30

# Meet Your Aledade Match: Unlocking Health Center Support

#### **Speakers:**

- Maureen Amato, Patient Engagement
- Andrea Lewis, *Patient Choice Services*
- Montgomery Pate, *Revenue Cycle Assessment*
- Whitney Blalock and Anna Wall, Advanced Care Planning
- Melissa Swain and Laura Swain, *Comprehensive* Advanced Care Planning
- Dr. Lelin Chao, AI Scribes

#### Administrative Track

Looking for the right support to take your health center to the next level? *Meet Your Aledade Match* is an interactive session designed to connect you with the Aledade programs and resources that best fit your needs.

From physician and residency recruitment to patient outreach campaigns and care programs, you'll have the opportunity to engage directly with Aledade team members who can help support your CHCs success.

Join us for a fast-paced, engaging experience where you'll discover the tools and expertise that align with your goals — because the right match can make all the difference!



Thursday, June 5th 2:15-3:30

## Care Gap-a-Thon: A Collaborative Workshop for Closing Key Opportunities

#### **Speakers:**

- Anna Price, quality reporting specialist manager
- Debra Williams, quality reporting specialist
- Meghan Archer, senior practice transformation specialist
- Danielle Townes, practice transformation specialist
- Lisa Williams, *care coordinator*

#### **Clinical Track**

This engaging session will include a brief presentation on best practices to efficiently close your care gaps followed by small group working sessions to close some of your biggest opportunity care gaps. Learn directly from our quality reporting and practice transformation specialists while having the opportunity to earn prizes.

### Be prepared to access the Aledade App and your EHR overlay on your laptops.



### Thursday, June 5 3**:**45-5**:**30

## The CHC Exchange and Awards: Connect. Learn. Grow.

#### **Speakers:**

• Kim Schwartz, executive consultant, Cansler Consulting

#### **All Audiences**

Join us for an interactive networking experience designed to strengthen connections among Tennessee and Virginia CHCs.

In this fast-paced, engaging session, attendees will rotate through brief, focused discussions, meeting peers from various roles — clinicians, administrators and frontline staff.

Share insights, exchange best practices and build valuable professional relationships that will enhance collaboration across the CHC community. Walk away with fresh perspectives, new contacts and actionable ideas to bring back to your health center!

Additionally, the session will conclude with an awards ceremony based on 2024 CHC performance.



## Friday, June 6 8:00-9:00

### eClinicalWorks AI Updates: Exploring Technology to Advance the Mission of CHCs and Value-Based Care

#### **Speakers:**

- Hussein Elhaj, business development and enterprise strategy, eClinicalWorks
- Paula Tomko, CEO, Central Virginia Health Services
- Lisa Washington-Mora, *Psychiatric Mental Health Nurse Practitioner, Central Virginia Health Services*
- Kevin Van Dyke, market president of Tennessee and Virginia, Aledade

#### **All Audiences**

This panel will explore how eCW AI updates help CHCs in their mission to serve all, including those with less access to health care. We will discuss how the evolution of EHR support can aid CHCs in their value based care journey and contribute to CHC financial sustainability.



### Friday, June 6 9:15-10:30

## Policy Priorities for CHCs: Shaping the Future of Value-Based Care

#### **Speakers:**

- Will London, senior policy analyst, Aledade
- Tracy Douglas, CEO, Virginia Community Healthcare Association
- Virginia Congress members and staff

#### Administrative Track

This session will focus on the strategic policy priorities that CHC leaders must consider to navigate and thrive in the evolving landscape of value-based care.

Attendees will gain insights into recent policy developments, innovative care models and leadership strategies essential for shaping the future of their organizations. Topics discussed will include the future of Medicaid, 340B and HHS priorities.



### Friday, June 6 9:15-10:30

Enhancing Affordability in Community Health Centers: Navigating Annual Wellness Visits and Transitional Care Management

#### **Speakers:**

- Candice Tozzolo, Virginia market manager, Aledade
- Jeanette Yang, program manager, Aledade CHC Center of Excellence

#### **Clinical Track**

This session is designed to help CHCs understand the impact of AWVs and TCMs on patient outcomes and shared savings opportunity, equipping them with innovative strategies to enhance population health outcomes within the framework of value-based care.

This session will delve into actionable insights and best practices that CHCs can implement to maximize their impact on community health.

#### Learning Objectives:

(1) Attendees will learn the value of AWVs and Transitional Care Management on patient outcomes.

(2) Participants will understand how tailored interventions for improved patient for AWVs and TCMs can be implemented within the CHC setting using a team-based approach.

(3) Attendees will learn how to maximize utilization of the Aledade App to optimize and streamline workflows.



Friday, June 6 10:45-12:00

# Let's Talk Revenue: An Open Discussion on What Works and New Opportunities

#### **Speakers:**

- Peggy Evans, vice president of CHC Performance, Aledade
- CHC audience participants

#### Administrative Track

This session will provide an open forum for CHC leaders to discuss strategies and insights on how to optimize revenue in a value-based care environment.

Join us to discover how you can use partnerships, diversify your revenue streams and leverage technology to enhance your CHC's financial performance and sustainability while delivering high-quality care to your community.



### Friday, June 6 10:45-12:00

## Health Equity in Action: Best Practices for Clinical Documentation

#### Speakers:

- Astrid Zurita, clinical documentation integrity manager, Aledade
- Scott Nass, regional medical director, Aledade

#### **Clinical Track**

This session is designed to provide CHCs with the tools and knowledge to enhance clinical documentation practices in the pursuit of health equity. Explore the critical role of accurate and comprehensive documentation in identifying and addressing health disparities.

Attendees will learn about best practices for documenting social determinants of health, leveraging data to inform care strategies and ensuring that clinical records reflect the diverse needs of their patient populations. Join us to discover how effective documentation can drive equitable care and improve health outcomes for all communities.



### Friday, June 6 1:00-2:15

## The Business of Better Care: CHC Innovations That Pay Off

#### Speakers:

- Kluivert Akubuo-Onwuemeka, senior quality analyst, Aledade
- Adrienne Harden, RD, CHC nutritionist, Virginia Community Healthcare Association
- Lindsey Shults, director of quality and risk, Rural Medical Services, Inc.
- Dr. Lelin Chao, senior medical director, Aledade

#### Administrative Track

Investing in supplemental services can transform patient care — but what's the real return on investment?

In this session, attendees will hear from Aledade subject matter experts, CHC leaders and VCHA program leads who have successfully implemented programs like, diabetic eye cameras, care coordination, nutrition and Kidney Care Management initiatives.

Join us to learn how these services improve patient outcomes, drive financial sustainability and enhance overall efficiency. Whether you're considering launching a new program or optimizing an existing one, this session will provide valuable insights and practical takeaways to help you make data-driven decisions for your health center.



### Friday, June 6 1:00-2:15

## Navigating Medication Adherence Patient Barriers and Workflows to Improve Outcomes

#### Speakers:

- Nisha Parekh, regional pharmacist, Aledade
- Facilitators: Scott Nass, Meghan Archer, Danielle Townes

#### **Clinical Track**

This interactive session will review common questions around medication adherence quality measures and discuss options for optimizing workflows and patient conversations to improve patient outcomes and quality measure performance. There will be dedicated time for CHC care teams to have a guided discussion on an area they themselves have identified as a potential workflow or educational opportunity.



### Friday, June 6 2:30-3:00

# Closing Awards and Prize Drawings!

#### All Audiences

Join us as we wrap up the 2025 Tennessee and Virginia Summit with learnings, final awards and prize drawings!

Winners must be in attendance to claim their raffle prize.



# Raffle Prizes!

Visit our Expo Hall and attend sessions to earn raffle tickets! You must be in attendance at the closing session to claim your prize.

Foot massager and mini Theragun!

### Yeti Roadie Cooler!

Ninja Creami Ice Cream Maker!







### Venue Layout

